

ATTENTION

Volume Markings on the ARUP Standard Transport Tube

March 4, 2010

It has recently come to our attention that volume markings on a specific lot number of ARUP Standard Transport Tubes (Supply #15824) were not produced correctly. The picture below demonstrates the problem. Each tube was filled with 1 mL of liquid. The tube on the left has the correct volume markings. The tube on the right shows the volume markings to be 0.5 mL higher than the actual volume. Clients may still use these tubes, but should be aware that the inaccurate markings could result in QNS specimen submissions. To avoid QNS issues, please provide additional specimen volume when possible.

ARUP Laboratories is working with our vendor to correct this problem. The percentage of stock affected is also being investigated. We regret any inconvenience that may have resulted from this situation. Please refer inquiries regarding this letter to ARUP Client Services at (800) 522-2787.

Correct tube markings

Incorrect tube markings

